

This reference guide will show site visitors how to signup, validate their account, and navigate the Rapid Response<sup>®</sup> site.

### New User Signup

1. If you have not used the Rapid Response<sup>®</sup> site, use this [link](#) to go to the Sign Up page.
  - *If you already have access to Supervision Central, follow the steps here.*
2. Click **Sign Up**.

**RapidResponse**<sup>®</sup>  
FEDERAL RESERVE SYSTEM

**WARNING!** Rapid Response<sup>®</sup> is a program for Federal Reserve System bank examiners, state banking organizations and other regulatory agencies and is not available to the general public. Unauthorized access is prohibited and may result in civil and/or criminal prosecution. Users expressly consent to having their activities monitored. By continuing, you acknowledge that you have read, understood, and agree with this warning message.

**Welcome to our new site! If this is your first time accessing, please click SIGN UP.**

**This page will only be used to create your account. After creation you will log into Okta using this link: <https://firntest-externalsvl.sabacloud.com/>**

USERNAME

PASSWORD

**SIGN IN**

**SIGN UP**

3. Populate the fields on the screen.

**RapidResponse**<sup>®</sup>  
FEDERAL RESERVE SYSTEM

Complete the following fields to create a Rapid Response account.

**NOTE: This sign up form is not for use by Federal Reserve employees.**

FIRST NAME \*

  
  
LAST NAME \*  
  
E-MAIL \*  
  
JOB TITLE \*  
  
TIME ZONE \*

(GMT-06:00) Central Time (US & Canada) ▾

STATE \*

  
  
AGENCY \*

-Select One- ▾



REGULATORY ORGANIZATION \*

-Select One- ▾

CONFIRM LAST NAME \*

4. Check **I'm not a robot** and complete the verification steps.

 I'm not a robot   
reCAPTCHA  
Privacy - Terms

Click **Sign Up** to continue. You will receive an email from the Rapid Response team after they review your account request.

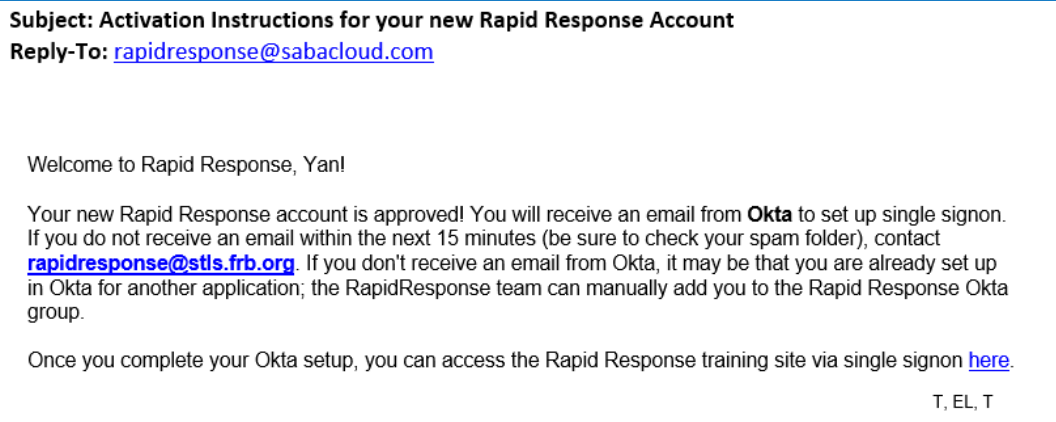
**SIGN UP**

5. Click **Sign Up**.

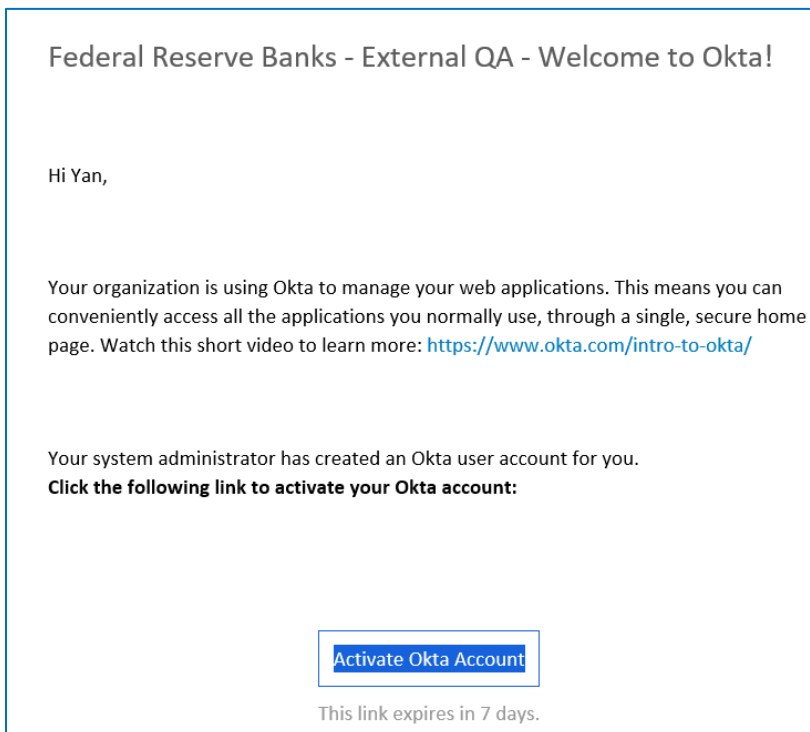
- A confirmation screen will display and a confirmation email is sent.



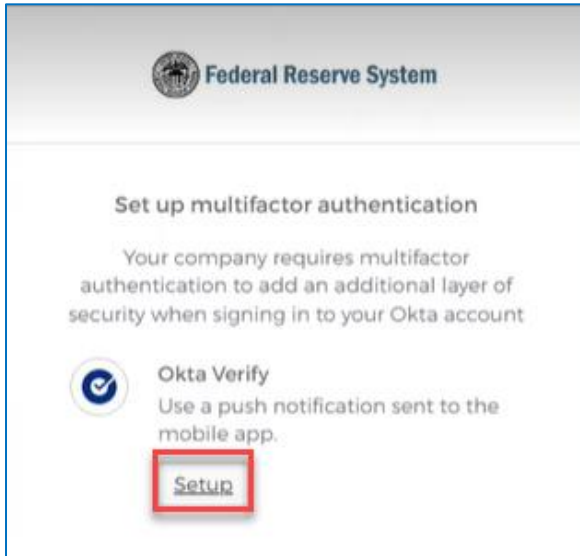
6. Following approval by Rapid Response<sup>®</sup>, you will receive an email to complete your MFA validation.



7. Receive the Okta activation notification.



8. Click **Activate Okta Account**.
9. On the Create Okta Account screen, enter your password, repeat the password and choose a Forgot Password question.
10. On the Set up multifactor authentication screen, you can choose Okta Verify or Email and then click **Setup**.



11. Follow the instructions on the screens to set up your Okta Verify.
  - *If you select Email on step 11, you will receive an email notification to confirm your email address.*
12. Log-in to the [Rapid Response<sup>®</sup> site](#).

## Password Reset

1. Click **Need help signing in?**

Federal Reserve System

Sign In

Username

Remember me

Next

OR

[Sign in with PIV / CAC card](#)

[Need help signing in?](#)

Powered by Okta Privacy Policy

2. Click **Forgot Password**.

Federal Reserve System

Sign In

Username

Remember me

Next

OR

[Sign in with PIV / CAC card](#)

[Need help signing in?](#)

[Forgot password?](#)

[Help](#)

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3. Enter your Email and click **Reset via Email**.

Federal Reserve System

Reset Password

Email or Username

Reset via Email

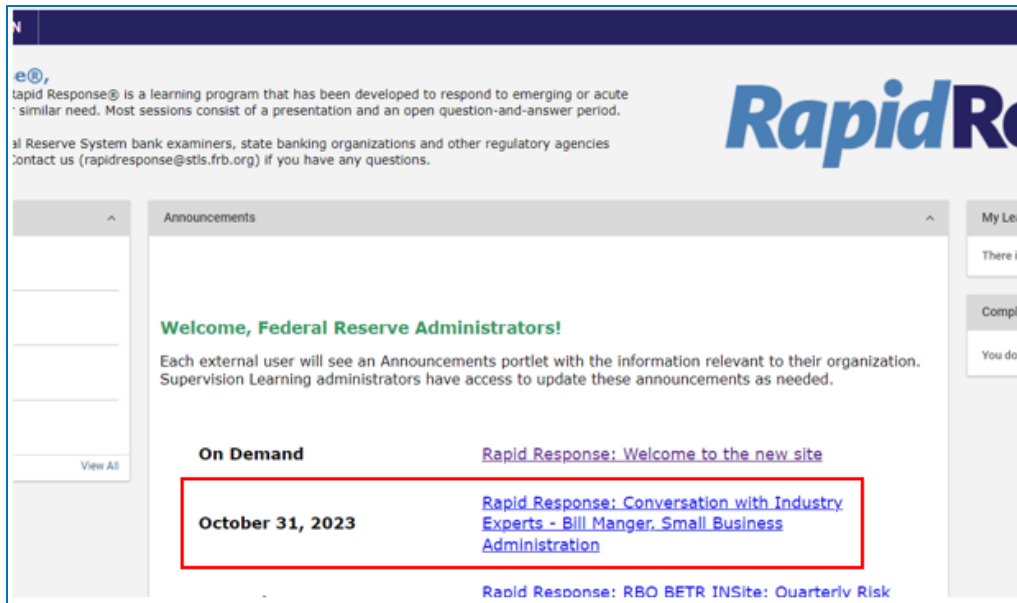
[Back to sign in](#)

Powered by Okta [Privacy Policy](#)

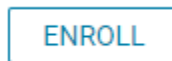
4. Click the **Reset Password** button in the email received at your registered email account.

### Register for a Session

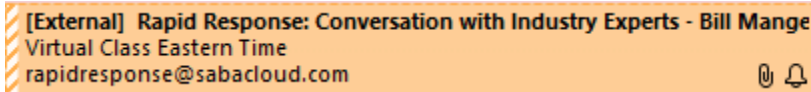
1. Select an upcoming session from the **Announcements** to view session details and to access registration information.
  - *Upcoming sessions will be listed in the announcements. Announcements may also include recommended sessions.*



2. Click the **Enroll** button to register for the session.
  - There are two enroll buttons visible on the page. Either Enroll button will complete your registration request.

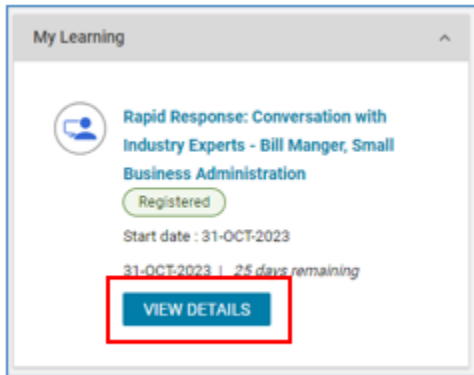


3. Accept the calendar invitation from [rapidresponse@sabacloud.com](mailto:rapidresponse@sabacloud.com).



## Un-Register from a Session

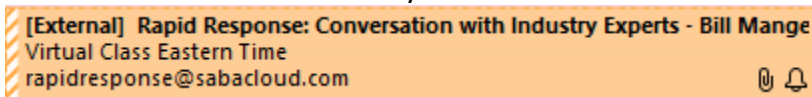
1. Find **My Learning** on the right side of the page.
2. Click **View Details**.



3. Click **Drop**, then select **Yes** to the pop-up confirming cancellation.

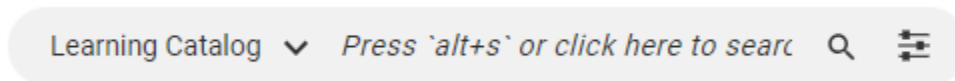


4. Don't forget to delete the invitation from your calendar.



### Watch a Previous Session

1. Search for a session in the top right corner.
  - You can search by session title, presenter name, or topic.



2. Click the session you'd like to watch.
3. Select **Launch** to start the video.
  - There are two Launch buttons visible on the page. Either Launch button will start the video.

